

"We Got Your Back, When Others Can't"

# User Instructions Manual

At Testa-Seat, we're passionate about creating products that are carefully designed to meet your unique needs. Your happiness and satisfaction mean the world to us. If something about your experience with our product isn't quite right, please don't hesitate to reach out. We're here to listen, support you, and address any concerns or questions you might have. Our team is always ready to help, ensuring that you're completely satisfied with your Testa-Seat experience.



Keep these instructions in a safe place for future reference, or find them our website www.testa-seat.com

## Warnings and Safety

Improper use can result in serious injury or death! Read all warnings and the Instruction Manual before using the seat.

#### When Using the Seat:

- Fasten and secure the child in the seat.
- Ensure that all harnesses are securely fastened and properly applied.
- Ensure all straps are clear of the user's neck during use
- Only use this seat if the child can sit upright without assistance.
- Never leave the child unattended.
- Do not move or lift the seat with the child in it.
- Check the product daily before use to ensure all components are securely attached and safe for operation.

#### When Used as a Booster:

- Use only on a stable chair; do not use on stools, benches, folding chairs, or any unstable surfaces.
- Ensure the seating surface is stable and secure.
- Securely attach the seat to both the chair seat and backrest.
- Lift the strapped seat without the child to ensure it is securely attached.

**IMPORTANT:** Any use beyond the provided recommendations or what is seen on social media by others is strictly not allowed and is done at your own personal responsibility.

#### When Used as a Floor Seater:

- Use only on a hard, level floor.
- Never place on elevated surfaces like counters, tables, beds, or stairs.
- Always use the anti-tip attachment.

#### **Additional Warnings:**

- Only use accessories or replacement parts specifically identified and approved by the manufacturer.
- Do not use the seat as a car seat or in any vehicle.
- Do not use in water or as a bath seat.
- Ensure only original components are used
- Keep the Testa-Seat away from any direct heat sources, such as open flames, cigarettes, and electric or gas heaters.
- Avoid leaving the testa-seat products exposed to direct sunlight.

If you have any questions or require assistance, please contact our customer support at <a href="mailto:hello@testa-seat.com">hello@testa-seat.com</a>.



## **Thank You!**

In collaboration with Occupational Therapists, Physical Therapists, and insightful feedback from parents, we are proud to introduce a new benchmark in comfort and support with testa-seat systems. These systems have been thoughtfully designed for individuals who require additional postural support, making them an ideal choice for a variety of activities involving food and highchairs.

#### **Key Features:**

**Customizable Fit:** Additional to our sized products, we tailor to each child's specific measurements to ensure the best possible fit, providing both confident and comfort.

**Lightweight and Portable:** Easy to carry and transport, making it convenient for use at home and outdoor in various settings.

**Supportive Structure:** Engineered to provide reliable support for posture and comfort.

Water Resistant and Easy to Clean: Made from materials that are easy to wipe down and maintain, ensuring hygiene and durability.

**Versatile Design:** Can replace multiple other pieces of equipment, offering parents more freedom and children more opportunities for engagement in various activities.

**Safety Features:** Includes secure harnesses and buckles to keep the child safely positioned during use.

Think of it like picking the perfect pair of gloves, testa-seat is designed to offer that extra layer of support, tailored specifically to your child. That's why it's essential to take accurate measurements before placing your order, ensuring a snug and comfortable fit every time!

We always recommend taking measurements with someone experienced in measuring or contacting us for assistance.

Check "Size Guide" for more information.

#### **Quality and Variance Disclaimer:**

While we are committed to the highest quality standards, please note that due to the custom nature of our seating systems, there may be occasional variances in manufacturing. These variances will not compromise the safety or functionality of the product.

#### **User Responsibility and Safety Guidelines:**

**Functional Assurance:** Users are responsible for ensuring the product's functionality. Should any issues arise, we urge you to discontinue use immediately and contact us for assistance.

**Testa-seat shell are not designed for:** use as a substitute for a safety car seat, for prolonged sitting periods, or as a substitute for a stroller or carriage.



## **About testa-seat**

## Shell

The testa-seat shell is designed as a versatile seating solution for children who need extra support to sit upright. It is intended for use as a floor seat or booster seat in environments such as homes, outdoor, traveling, daycare centers, and similar settings.

The product is specifically engineered to provide a safe, comfortable, and supportive seating option during short activities like eating, playing, learning. It is crucial that the testa-seat shell is used strictly according to the provided instructions and in the environments for which it is designed to ensure the safety and well-being of the child.

#### **Indications for Use**

The testa-seat is designed to offer additional postural support. The testa-seat is intended for occasional use, as it provides limited pressure relief, and should not replace a primary seating system.

The seat is available in three sizes: Petit for children aged 1–3 years (up to 15kg/33lbs), **Small** for children aged 3–5 years (up to 22kg, 48lbs) **Medium** for children aged 5–8 years (up to 30kg/60lbs).

**Please Note:** Sizes vary significantly from child to child and must be measured **before** purchase to ensure the best fit.

We cannot take responsibility for any use of this product beyond its intended purposes.

- 1. Buster on a stable and hard-backed chair.
- 2. As floor activity chair on hard ande level surface.

Always follow the recommended uses to ensure safety and effectiveness.

**IMPORTANT:** Any use beyond the provided recommendations is done at your own personal responsibility.

If you have any questions or require assistance, please contact our customer support at hello@testa-seat.com.

Please note that every child is unique, and accurate physical measurements are essential to ensure the proper fit and support of the product

**Notice:** If a serious incident occurs involving the use of this device, it should be promptly reported to testa-seat. Your prompt action is essential to ensure safety and proper follow-up.



## Inspection

Check the product daily before use to ensure all components are securely attached and safe for operation.

Verify that the harness is properly in place and secure.

Inspect all upholstery for any signs of wear and tear.

Ensure all buckles are firmly attached to the plastic body.

Check the plastic parts for any cracks or damage.

Make sure all knobs are securely tightened.

Confirm that the testa-seat is securely fastened to its base before placing your child in it.

If using the floor sitter, ensure it is securely attached to the anti-tip unit.

If you have any concerns about the safe use of your testa-seat or if any parts show signs of failure, please stop using the product and contact our customer services department immediately.

## **Cleaning**

**Regularly clean the product** to prevent dirt buildup, which can cause fabric wear and corrosion. Use non-abrasive household cleaners and a moist cloth. Refer to the Cleaning and Care Information section of the user manual for detailed instructions.

**Do not use hoses or power washers** to clean the product. Refer to the Cleaning and Care Information in the user manual for proper cleaning methods.

#### Seat Body (ABS Plastic Shell):

- Clean with a sponge or cloth using lukewarm water and mild soap.
- Dry with a towel.
- Do not use organic solvents or dry cleaning fluids on the Testa-Seatv
- Avoid abrasive cleaners and acetone-based substances.
- Do not leave the product in direct sunlight for long periods.

#### Padding:

- Regularly clean the padding.
- Vacuum with an upholstery attachment to remove dust particles.
- For fresh stains, wipe quickly with a damp cloth.
- Avoid using bleach, ammonia, or acids

This product is not suitable for machine washing.



## **Warranty Coverage**

testa-seat is committed to manufacturing products of the highest quality and suitability for their intended use.

This warranty covers the proper operation of the product under normal usage conditions for a period of one 12 months from the date of purchase.

#### **Service and Repairs:**

The warranty is based on product usage of up to 4 hours per day.

testa-seat, at its sole discretion, will repair or replace, free of charge, any part found to be defective, provided that the product has been used and operated correctly.

Customers are responsible for bringing the product to the Company's customer service location at their own expense for service under this warranty.

Repairs under this warranty do not extend the warranty period.

The warranty does not cover any injuries resulting from the use of the seat. If you have any concerns or questions about the product's use, please consult with your therapist for guidance.

The warranty does not cover damage resulting from breakage, accidents, burglary, fire, force majeure, malicious intent, negligence (including undue pressure on the product, excessive exposure to the sun, or extreme temperatures), improper use, disregard of instructions, careless handling, or use of inappropriate accessories.

## **Delivery Time**

Sized products are delivered within 21 business days from the order.

Custom product that is specially manufactured, will be delivered within 28 business days from the order.

Holidays, intermediate days of festivals, holiday eves, Fridays, and Saturdays are not counted in the business days.

However, we make every effort to deliver the product to you in the shortest possible time so that you can start enjoying the product as soon as possible.



## **Return Policy**

## **Eligibility for Returns:**

**Timeframe:** Returns are accepted within 30 days from the date of receipt of the product.

**Condition:** The product must be unused and in its original condition.

**Custom-Sized Products:** Custom-sized products are non-returnable unless they are defective or damaged upon receipt.

#### **Return Process:**

**Initiating a Return:** To initiate a return, please contact our customer service team within the 30-day return window. We will provide you with a return authorization and instructions on how to send the product back.

**Return Shipping:** The customer is responsible for covering the cost of return shipping. We recommend using a trackable shipping method to ensure the product arrives safely.

**Inspection and Refund:** Once we receive the returned product, our team will inspect it to confirm it is unused and in its original condition. If the product meets our return criteria, we will process your refund.

**Contact Information:** For any questions or to initiate a return, please contact our customer service team at hello@testa-seat.com.

#### **Refunds:**

Refunds will be issued to the original payment method within 10 business days after the returned product is received and inspected.

If the product is found to be used or damaged, we reserve the right to deny the refund.

#### **Defective or Damaged Products:**

If you receive a defective or damaged product, please contact us immediately. We will arrange for a replacement or issue a full refund, including any shipping costs.

#### Non-Returnable Items:

Custom-sized products that are not defective or damaged.

Products that have been used or altered from their original condition.

## **Restocking Fee:**

A restocking fee may apply to some returns, which will be deducted from your refund. This fee will be clearly communicated at the time of return authorization.



## Size Guide

## Think of it like picking the perfect pair of gloves

testa-seat is designed to offer that extra layer of support, tailored specifically to your child. That's why it's essential to take accurate measurements before placing your order, ensuring a snug and comfortable fit every time!

## Size Guide

At Testa-Seat, we prioritize providing the best-fitting seating solution for your child. To ensure the perfect fit, we ask that you take precise measurements of your child before placing an order. This tailored approach ensures that you receive the right size seat, providing optimal comfort and support for your child's needs.

If our sized product doesn't perfectly fit your needs, we can customize the seat to your child's specific requirements, ensuring optimal comfort and support tailored to their unique needs. Please check "Customization based on size" section

			Petit	Small	Medium
	1	Seat Width Hip Width	<b>7.5in</b> 19.0cm	<b>9.05in</b> 23.0cm	<b>9.90in</b> 25.0cm
	2	<b>Chest Width</b> Axilla	<b>6.9in</b> 17.5cm	<b>8.1in</b> 20.5cm	<b>9.05in</b> 23.0cm
	3	Side Height Seat to Axilla	<b>7.1in</b> 10.0cm	<b>8.2in</b> 21.0cm	<b>9.45in</b> 25.5cm
	4	<b>Seat Depth</b> Back knee to Back	<b>9.8in</b> 25.0cm	<b>10.9in</b> 27.7cm	<b>11.8in</b> 31.0cm
	5	Back Height Seat to Neck	<b>10.5in</b> 27.0cm	<b>11.8in</b> 30.0cm	<b>13.8in</b> 35.0cm

## **Customization**

## Based on Size

If If your child fits within one of the available sizes but needs adjustments, choose the size that fits them best. Then, specify the necessary adjustments using the (-/+) options.

Make sure to indicate whether your child requires a size slightly smaller (-) or larger (+) and circle the relevant measurement in either inches or centimeters.

			Petit	Small	Medium +/-
	1	<b>Seat Width</b> Hip Width	<b>7.5in</b> 19.0cm	<b>9.05in</b> 23.0cm	9.90in 25.0cm in/cm
	2	<b>Chest Width</b> Axilla	<b>6.9in</b> 17.5cm	<b>8.1in</b> 20.5cm	9.05in 23.0cm in/cm
	3	<b>Side Height</b> Seat to Axilla	<b>7.1in</b> 18cm	<b>8.2in</b> 21.0cm	9.45in 25.5cm in/cm
	4	Seat Depth Back knee to Back	<b>9.8in</b> 25.0cm	<b>10.9in</b> 27.7cm	11.8in 31.0cm in/cm
	5	Back Height Seat to Neck	<b>10.5in</b> 27.0cm	<b>11.8in</b> 30.0cm	13.8in 35.0cm in/cm

## **Customization**

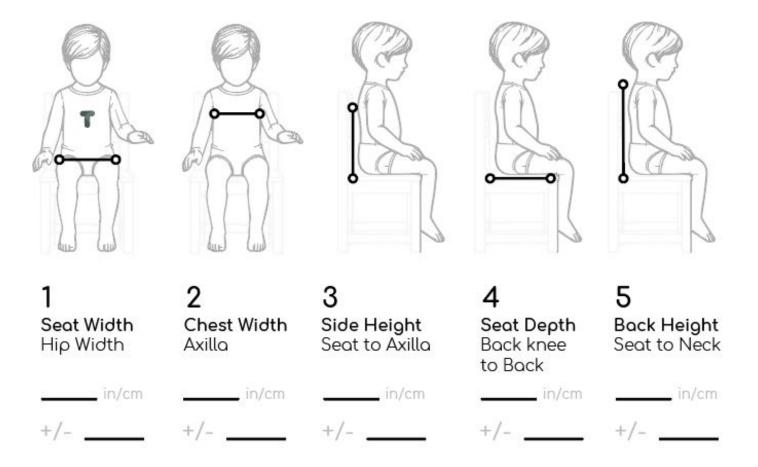
## Based on Body Measuring

If none of the available seat sizes fit your child, you can take precise measurements using a body caliper or rigid ruler.

Please make sure to measure your child **while they are seated**, and record the **actual body dimensions**—without adjusting for padding or curvature. All measurements should be taken as straight lines, without following the body's contours.

If you would like to request adjustments, simply include the actual measurement along with the amount to **add (+)** or **subtract (-)** from it. For example: *Hip Width: 23 cm (+2 cm)*.

Accurate measurements ensure we create the best possible fit for your child's needs.



Setting up your Testa-Seat is designed to be straightforward, yet versatile. However, taking a little extra care during assembly ensures that everything is perfectly in place, providing the best possible safety and support for your child. It's simple, but attention to detail makes all the difference!

# **Components of the System**

#### **Seat components**

- 1 Shell body
- 2 Seat Unit: Includes a leg separator (Pommel), and connector (C1).
- 3 Adjustable headrest
- 4 Anti tipping & Footrest unit

#### Harnesses (H)

- H1 Pelvic harness
- H2 Shoulder harness
- H3 Footrest harness

#### Slots (S)

- S1 Headrest-Slot
- S2 Footrest-Slot

#### **Booster straps (B)**

- B1 Booster seat strap
- B2 Booster back strap

#### Connectors (C)

- C Connector Handle
- C2 Shell body to Anti-Tipping unit connector
- C3 Shell Body to Headrest-slot connector
- C4 Headrest to Headrest-slot connector
- C5 Shoulder harness adjustment to

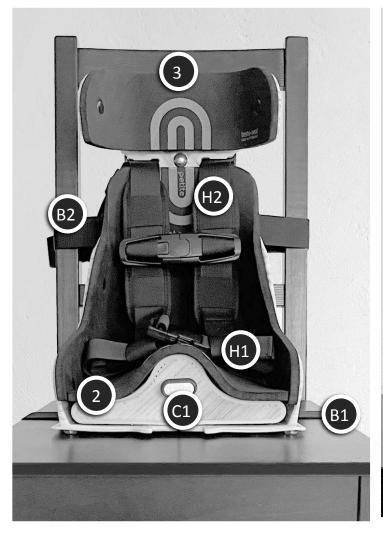
Headrest-slot connector

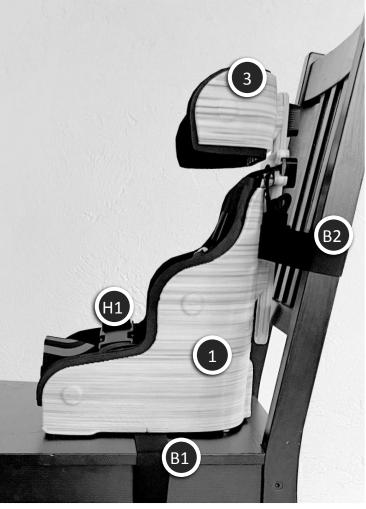


## **Components of the System**

## **Booster Configuration**

- 1 Shell body
- 2 Seat Unit (Pommel): Includes a leg separator, and a universal connector (C1).
- 3 Adjustable headrest
- H1 Pelvic harness
- H2 Shoulder harness
- B1 Booster seat strap
- B2 Booster back strap
- C1 Front Connector

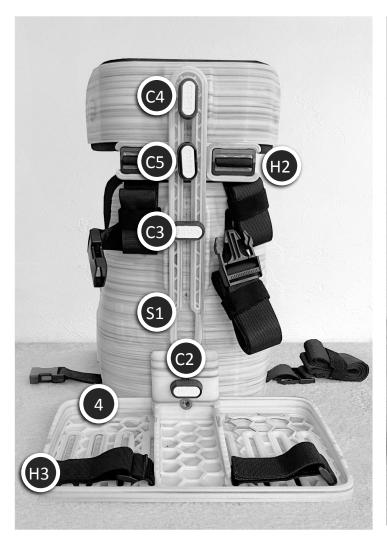




## **Components of the System**

## Floor Seat Configuration

- 4 Anti tipping & Footrest
- H3 Footrest harness
- S1 Headrest slot
- C2 Shell body to Anti-Tipping unit connector
- C3 Shell Body to Headrest-slot connector
- C4 Headrest to Headrest-slot connector
- C5 Shoulder harness adjustment to Headrest-slot connector





## **Booster Configuration**

**Placement:** testa-seat Shell should be installed on a wide and stable chair\* whose center of gravity is not affected by the installation of the support.

\*Chair recommendation w16"(41cm) d(15"38cm) h(18"46cm)

#### **Attaching the Straps:**

- Align the back of the testa-seat with the back of the chair.
- Connect and tighten the Booster Seat Strap (B1) to the seat of the chair.
- Connect and tighten the Booster Back Strap (B2) to the back of the chair.
- After the initial connection, tighten Booster Back Strap well, and then tighten the Booster Seat Strap.

### Warning:

- Make sure the straps are not twisted when the buckle is closed.
- After installing the testa-seat, check that all straps are well-tensioned.
- Ensure that the testa-seat is securely connected and does not sway. To test stability, hold the chair with one hand and try to move the testa-seat with the other hand.
- Gap Filling: If a gap forms between the support and the back of the chair, fill the space with a cushion or foam block to prevent tipping.







## **Booster Configuration**

**Placement:** testa-seat Shell should be installed on a wide and stable chair\* whose center of gravity is not affected by the installation of the support.

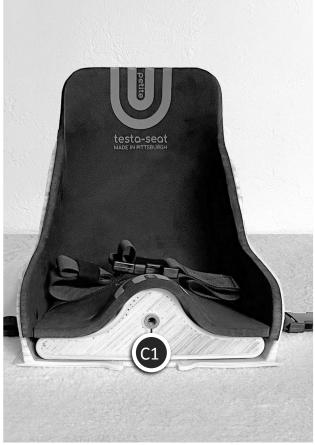
\*Chair recommendation w16"(41cm) d(15"38cm) h(18"46cm)

#### **Footrest-unit:**

Install the Footrest-unit when the testa-seat is attached to the chair, before seating the child.

- 1. Use Connector Handle (C) to connect the Footrest-Slot(S2) using the Front Connector(C1).
- 2.Connect the Footrest Unit (4) to the Footrest-Rail.
- 3. Adjust to the required height and tighten the Connector(C) well to prevent wobbling.
- \*the Flat area should face up, and the connector part face down.







## **Headrest Installation**

If required, headrest can be attached, detached and adjusted providing the perfect fit.

#### **Head Support:**

- Attach, detach and adjust the headrest only when no one sit in the chair.
- Use Connector (C) to attach, detach and adjust headrest height.

\*Headrest adjustment made by adjusting the Headrest-Slot height. \*\*Headrest always must be on top of the Headrest-Slot

**If no need in headrest:** shoulders harness need to be on top of the Headrest-Slot and adjusted to the shoulder level.

**Warning:** While adjusting the head support to the desired height, hold the user's head until the installation and securing of the head support is complete.







## Floor Seat Configuration

**1. Place the system on hard flat floor**: ensuring that there are no objects interfering between the testa-seat and the floor.

\*Check that all straps are interfering between the system and the floor.

#### 2. Connect the Anti-Tipping Unit(4):

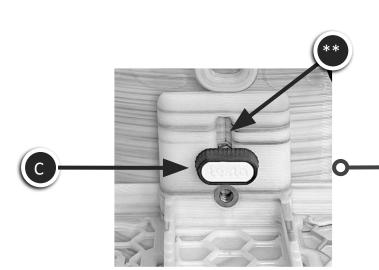
- The dedicated anti-tipping device should be connected using a connector (C)
- The connector goes through an oval slot at the footrest (\*\*)
- After assembly, tighten the key securely.

#### Warning:

- The anti-tipping device must be installed before seating the user in the system.
- If there is a risk of the user tipping sideways, use a wider dedicated anti-tipping device.







## **Thank You**

We're all about crafting products that fit your family's unique needs like a glove. Your happiness fuels our passion, and if something doesn't quite hit the mark, we're here to make it right—just let us know!

And if you're loving your Testa-Seat, why not spread the joy? Share your experience on social media and leave us a review. Your story could help us reach even more families, making a big difference one seat at a time!



for a review on Google